

Terms and Conditions – Groenteboertje

These are our general terms and conditions. Together with the references contained herein, these terms and conditions apply to any agreement that we, Groenteboertje (registered with the Dutch Chamber of Commerce – Kamer van Koophandel – under number 74214926), enter into with you. Should you have any questions, please do not hesitate to contact us via info@groenteboertje.com or via regular mail: Groenteboertje Koningsweg 20B, 1811 LM Alkmaar. You can also reach us by phone: 0618992085. We reserve the right to amend these Terms from time to time. By entering into an agreement with us, you agree that the most recent version of our terms and conditions will always apply.

Article 1 - Products

We sell e-books via our website www.groenteboertje.com (the **Website**). The e-books are available as PDF file and you can read it on the computer and mobile devices.

Article 2 - Registration

To order and/or download an e-book, you have to register at our Website for our service. For this, you need to provide personal information to us. You declare that you accurately provide such information and that you will keep such information up to date.

Article 3 - Payments

The (total) prices of our e-books are indicated at our Website. You can pay in our webshop via IDEAL, Bancontact, Paypal, SOFORT Banking and creditcard.

Article 4 - Download

Once your purchase is completed, you will receive a confirmation and an invoice by email from us. The email also provides the link in order to download the e-book.

Article 5 - No right of withdrawal

After payment of your ordered e-book at our Website, you acquire direct access to the e-book. In order to provide you with this direct access, you have waived your right of withdrawal as intended under the relevant EU legislation. This means that you can no longer return or alter your ordered e-book after your payment.

Article 6 - Liability

We are not liable for any damages that may be caused as a result of you using the e-book. However, we are liable for damages that result from our wilful misconduct or gross negligence. In any case, our liability will never exceed the purchase price of the e-book that caused the damage.

Article 7 - Intellectual property

1. All intellectual property (including: copyrights, wordmarks and trademarks) in relation to our text, photo's, video's or any other materials on the Website, are owned by us (or are used by us with permission of the owners). You shall refrain from committing any acts that may infringe these rights.
2. All intellectual property (including: copyrights, wordmarks and trademarks) in relation to the e-books sold by us, remain with us. You shall refrain from infringing these rights.
These infringements include but are not limited to: forwarding the e-books to another person, copying any of the images in the e-books or copying any of the texts of the e-books.
3. In case of an infringement of any of the intellectual property rights as mentioned in this article, we shall take the appropriate legal measures. In any case you will owe us a fine without the requirement of a notice of default. The fine amounts € 300 per day that the violation continues and is claimable effective immediately. Furthermore, you must compensate us for all damages caused to us as a consequence of this breach.

Article 8 - Complaints

If you have a complaint, we would like to hear it. Please file your complaint as soon as possible by sending a detailed description to info@groenteboertje.com. We will process your complaint as soon as possible, but in any event within 5 working days. Should it take longer to handle your complaint, you will receive a notification within 5 working days to confirm that we have received your complaint, together with an indication of when we expect to respond. If we cannot settle a complaint amongst us, your complaint will be dealt with in accordance with the dispute section below.

Article 9 - Disputes

1. Dutch law applies to these Terms. Subject to mandatory legal provisions providing otherwise, any conflicts that may ensue from these Terms, will be submitted to the jurisdiction of the Dutch Courts, in the district Noord Holland.
2. As a consumer you can also use the ODR-platform (Online Dispute Resolution). This platform offers a out-of-court solution to disputes arising from online transactions. For more information see: <http://ec.europa.eu/odr>